

Jewell Aesthetic Med Spa, LLC

Return & Cancellation Policies

Jewell Aesthetic Med Spa, LLC has a NO Refund policy on products & services.

Products: Patients may exchange unopened or unused products within 14 days of purchase. Opened or used products are not eligible for exchange unless deemed defective or causing an adverse reaction in which case we will exchange for other products or services. If a product is defective or damaged upon purchase contact Jewell Aesthetic Med Spa, LLC within 14 days for exchange.

Service Refunds: Services provided by the Jewell Aesthetic Med Spa, LLC including treatments, consults, and packages are Non-Refundable. Patient dissatisfied with a service, please notify Jewell Aesthetic Med Spa, LLC within 14 days of the service to schedule a follow-up appointment with the provider. It's at the discretion of Jewell Aesthetic Med Spa, LLC management on the resolution for dissatisfied services.

Injectables: Patients need to wait 14 days before calling for any kind of correction with Botox/Dysport or filler. If you are having an adverse reaction call Jewell Aesthetic Med Spa, LLC immediately. Patient must be seen within 30 days of treatment to receive a Free touch-up. After 30 days you will need to wait 90 days for treatment or pay for an additional treatment.

Packages: Packages of multiple services purchased at a discount rate are Non-Refundable. Unused services within a package may be used towards other services of equal or lesser value.

Concerns or Complaints: Contact Jewell Aesthetic Med Spa, LLC at 541.683.3238 with any questions, concerns, or complaints, about returns, refunds, cancellations, or services and management will promptly address for resolution. Exceptions to this return policy maybe be made at the discretion of Jewell Aesthetic Med Spa, LLC management on a case-by-case basis.

Cancellation Policy: Patient agrees to provide 24-hour notice for cancellations or rescheduling of appointments. Failure to call will result in a \$50.00 charge to your credit card on file. Jewell Aesthetic Med Spa, LLC requires a credit card at the time of scheduling your appointment, your credit card will not be charged unless you do not Call within 24 hours to cancel your appointment or No Show for your appointment. As a courtesy we send a text reminder 48 hours prior to your appointment. This reminder is Only to confirm your appointment, if you need to re-schedule or cancel your appointment, call the office at 541.683.3238. Please understand it's your responsibility to contact us to avoid cancelation fees.

The Return/Cancellation Policies are subject to change without notice. Please refer to the website www.jewellaestheticmedspa.com or contact management at 541.683.3238.

By making a purchase or booking an appointment with Jewell Aesthetic Med Spa, LLC patients acknowledge that they have read and understood the terms and conditions of the Return and Cancellation Policies.

Patients Signature: _____ Date: _____

Print Patient Name: _____